



T-Mobile HOLIDAY Promotion

\$30 in FREE Refills

Customers who Activate T-Mobile Prepaid Phone will Get \$30 in FREE Airtime Refills!*

New T-Mobile Prepaid subscribers will receive total of \$30 FREE airtime refills: \$10 FREE airtime upon activation of any new T-Mobile Prepaid account, \$10 refill will be applied one month from activation, and \$10 refill will be applied two months from activation. Customers must remain active for the two months in order to receive the free refills.

*This promotional offer is valid only from November 15, 2008 through January 15, 2009.

With the new **T-Mobile 1208 Prepaid phone** priced at only \$29.99 retail, **customers will pay NET of ONLY \$19.99 after the \$10 FREE airtime applied to their account upon activation***. This is a great way to promote sale of the T-Mobile prepaid phones and increase traffic to your store for refills!

***Excludes any applicable taxes. Net price of \$19.99 is based on regular retail price of \$29.99 less \$10.00 airtime applied to the account.**

Order T-Mobile 1208 prepaid phones today through your ReFuel terminal and take advantage of this offer. Enjoy immediate sales increase and huge 37% profit on sale of the phone. As always, we'll send you the phones with **FREE SHIPPING** so you can keep your margin high!

Holiday Close Notice: Our office will be closed on Thanksgiving Day (Nov 27), Friday after Thanksgiving (Nov 28), Christmas (Dec 25), and New Year's Day (Jan 1, 2009).



Spectrum Wireless
Your Complete Prepaid Solution

ReFuel POSA Support Team
4800 High Point Road
Greensboro, NC 27407

Toll-Free: 1-866-869-3748
Fax: 336-553-1124
E-mail: refuel@spectrum-wireless.com

We would like to hear from you!

Please feel free to contact Re-Fuel POSA Support Team if you have any questions or concerns with our products or newsletters.

T-Mobile Prepaid Phone is Available

T-Mobile Nokia 1208 prepaid phone is available through HOTT.



T-Mobile

Suggested Retail Price:
\$29.99

Your Cost*:
\$18.99

*When ordered through terminal

T-Mobile Nokia 1208 Features

- Brand New with 1 year manufacturer warranty
- Size: 1.7 x 4 x 0.7 in - Weight: 2.7oz
- Talk time: up to 3.5 hrs/Stanby: up to 14.5 hrs
- Text messaging capable
- Speaker phone
- Alarm Clock/Calculator/Calendar/Phone book/Speed dial/vibrating alert
- Included accessories: Wall charger/Hands-free headset

T-Mobile Nokia 1208 Brand New Phone

- Suggested Retail Price: \$29.99
- Your Cost: \$18.99
or \$94.95 per HOTT package*

* When ordered through ReFuel POSA terminal

- Profit: \$11.00 per phone
or \$55.00 per box (5 in a box)

Please do a **menu update** in order to see this item on your ReFuel terminal. Detailed instruction on how to do menu update is below.

You can easily order T-Mobile phones from your ReFuel terminal and the phones will be shipped out to you next day with free shipping!

Get these phones through HOTT and save cost on shipping and boost your profits immediately. Enjoy the **HUGE 37% PROFIT MARGIN of \$11.00 per phone** sale and residual income from airtime or PIN sales from your terminal.

Updates for ReFuel Merchants

******* Batch Closing needs to be done every night. If this is not done, you will experience transaction failures and other kinds of errors that result in your terminal becoming permanently damaged.**

- Omni 37XX (VX510 / VX510LE)

1. From the main menu "Enter Clerk ID"
 2. Enter the Clerk ID and press Enter.
 3. From the menu choose option 6 (Admin)
 4. From the Admin menu chose option 4 (Reports)
 5. From the Reports menu chose option 2 (Closing Reports)
 6. From the Closing Reports menu choose option 3 (Batch Close)
 7. On Screen "Printing" – This may take several minutes if the Batch Close has not been run recently
 8. Once the terminal is done running the batch Close Report the following screen will be displayed
 - Duplicate Report?
 1. Confirm
 2. Cancel
- Choose option 2 (Cancel) to finish the process.

If for any reason it fails, then the merchant will have to re-download the terminal. (The memory might already be too full, a common cause of transaction failures.)

- Omni 3200

1. Press "Next" on Main Menu Screen
2. Press "F3" for Batch Close
3. The batch will close and a report will print

- Tranz 460

1. Press 7 to initiate the transaction
2. Display reads "Swipe / 2 PIN / 3 Payment / 99 to Batch"
3. Select 99 to Batch
4. Select FUNC/ENTER
5. The batch will close and a report will print

- Product Update

Page Plus PIN's are available as of early November to all ReFuel merchants. Please note that Menu Update needs to be done for this product to be available in your terminal.



ReFuel POSA Department
 Division of Spectrum Holdings, LLC
 4800 High Point Road

ReFuel Merchant Newsletter

- November 2008 ISSUE -

**Please look inside
 for valuable information.**

**Information about New
 T-Mobile Products Inside.**

Please call 1-866-869-3748 or e-mail at refuel@spectrum-wireless.com to update your mailing address.

PRSRT STD
 US POSTAGE PAID
 GREENSBORO, NC
 PERMIT NO. 692



ReFuel Reward for the Holiday Season

We are giving away **Five 7" Widescreen Digital Photo Frames** to winners of ReFuel reward program for the Holiday Season.



**7" Widescreen
 Digital Photo Frame
 with MP3 Playback**

- Displays Digital Photos without a PC
- Plays Digital Video and Music with Stereo Speakers
- Multiple Memory Card and USB Drive Support
- AV Output for Other Devices

We are giving every merchant chances to win this amazing gift. Simply sell as many as PIN's from your ReFuel terminal and you'll be automatically enter to win the gift. **We'll select merchants that process 1,000th, 10,000th, 50,000th, 77,777th, and 100,000th transaction among our entire ReFuel merchants during the month of November and December.** You might have already won the gift by the time you're reading this! Keep an eye on the next issue of the newsletter for the list of winners.

Your feedback is important in delivering our promises of providing outstanding service. Please feel free to contact us if you have any concerns, questions, or suggestions.
We appreciate your continued business!

*Terms and Conditions: All active ReFuel merchants are eligible to participate in this promotion. Winners will be contacted individually and receive the prize by the end of the following month. Prize and selection category will vary every month. This monthly promotion may end at any time without notice.

T-Mobile Prepaid Plans and Activation

T-Mobile prepaid **'Pay By The Day'** plan offers very attractive **unlimited nationwide calling at nights from 7PM to 7AM and unlimited anytime calling between T-Mobile to T-Mobile.** 10¢ per minute will be charged for calls made anytime. **\$1 daily access fee** will be ONLY charged on the days when the phone is used.

'Pay As You Go' per minute rate varies depending on the amount of refill PIN. It ranges from 10¢ to 33¢ per minute for anytime nationwide calling with no additional roaming charges. **\$100 PIN recharge on regular 'Pay As You Go' customer will give customers 1,000 anytime minutes** (only 10¢ per minute) and extend **expiration date** of the service for an **entire 1 year.**

Text messaging will cost 10¢ to send and 5¢ to send. Other features are available at various pricing. Refer to T-Mobile brochure or visit www.t-mobile.com/prepaid for more details.

T-Mobile prepaid packages include a phone, home charger, SIM card starter kit and instruction booklets. Unlike SunCom GoodCall activation process, during the T-Mobile activation, customers will enter an activation code (Starter PIN) and starter minutes will be added immediately after activation. **Activation code includes \$3.34 airtime value** which can be used for either 'Pay By The Day' or 'Pay As You Go' plan.

Activation through website is even easier. Please visit the following website: www.t-mobile.com/prepaidactivation
 Enter required data and activation process will be completed and a phone number will be given in a minute!

SunCom GoodCall phones can still be activated on T-Mobile prepaid using the same toll-free number or website.

Sidekick plans which requires a Sidekick phone is currently not available through Spectrum.